



## Sodexo - Client Testimonial



### About Sodexo

Created in 1966 by Pierre Bellon in Marseille, Sodexo is currently world leader in Quality of Life solutions. Located in 80 countries, the company has 391,000 employees driven by the same passion for service. Because it is a factor of well-being and motivation for all individuals at work, Sodexo is convinced that Quality of Daily Life is a source of performance for businesses and organizations.

Sodexo's activities are divided into three areas:

- On-site service solutions: Sodexo offers its customers a wide range of comprehensive and integrated solutions ranging from construction to reception services, the sterilization of medical supplies, building maintenance, food services and the reintegration of prisoners.
- Motivation solutions: creation, oversight and implementation of motivation solutions ranging from employee benefits such as restaurant, childcare or gift vouchers; incentive programs to stimulate and reward employees; and solutions for the distribution of state aid and subsidies.
- Personal and home services: concierge services, in-home assistance for dependent people, childcare, academic support.

Sodexo posted revenues of 16 billion euros at the close of its fiscal year on August 31, 2011.

Sodexo's key figures:

- 33,400 sites
- 50 million consumers daily
- 80 countries
- The 2<sup>nd</sup> largest French employer in the world
- The 22<sup>nd</sup> largest employer worldwide
- No. 1 in most of its markets

### How was the FrontGRC Audit software selected and implemented?

After it reviewed the solutions that had been proposed by the market's key players, Sodexo selected three of them, including the FrontGRC solution.

In order to choose the best solution to meet its needs, Sodexo decided to evaluate them based upon the following selection criteria:

- Ability to meet functional requirements
- Ability to meet technical specifications
- Ability to meet quality specifications
- The solution's implementation speed
- Total cost of the solution



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### FrontGRC, a software program that meets Sodexo's needs

Sodexo decided to select FrontGRC for the following reasons:

- A tool covering functional requirements
- Client configuration enabling the application to keep up with methodology evolutions
- A Microsoft Office suite built into the tool
- An eFront platform already used in the Sodexo Group for other functional requirements
- A 100% web solution (light client, no local installation)
- A FrontPC function (offline use of the software)
- A powerful report-generation tool (FrontReport)

### Quote

“At the beginning of 2011, we held two weeks of workshops that were necessary to take into account the requirements related to our audit methodology and our desire to comply with the IIA's standards and rules. We are extremely satisfied with these workshops. All of our requests were taken into account by the people in charge of the project. Fast and efficient solutions were found so that the FrontGRC tool could be configured according to our needs, to meet our requirements in terms of the methodology and monitoring of standards and best practices in the profession.

**“The eFront team assigned to the Sodexo project demonstrated excellent listening and interpersonal skills, which allowed us to be efficient in our search for solutions.”**

– Mr. Pascal Ricordeau, Audit Manager,  
*Motivation Solutions, Sodexo SA*